

Patient Safety: Our First Priority

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IMAGINE

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Patient Safety – a higher level of expectations

- JCAHO Standards and Survey Process
- AHCA Requirements
- Florida Statutes
- Malpractice Risk Environment
- Public Attention on Medical Errors

Effective September 15, 2003
Florida Regulation change related to “medical incidents”

AHCA Section 395.1012 Patient Safety, is created:

Each licensed facility must:

- Adopt a patient safety plan
- Appoint a patient safety officer
- Appoint a patient safety committee
(which shall include at least 1 person who is neither employed by nor practicing at the facility)

AHCA Section 395.1012 Patient Safety, *continued*

For the purpose of....

- Promoting the health and safety of patients
- Reviewing and evaluating the quality of patient safety measures used by the facility
- Assisting in the implementation of the facility patient safety plan

Our Early 2004 Self Assessment

- ✓ **An early leader in patient safety**
(A founder NPSF “Stand Up For Patient Safety” Program)
- ✓ **System-wide Patient Safety Policy**
- ✓ **System-wide Education**
- ✓ **Each entity has a committee which addresses patient safety issues**
But, not a consistent/coordinated effort across Baptist Health

Baptist Health Policy Statement on Patient Safety

Our first obligation as a healthcare provider is to “do no harm.” Patient safety is a critical and fundamental aspect of the quality of medical care and services. Baptist Health facilities use a systematic, coordinated and continuous approach to maintain and improve patient safety.

January 2002

IMAGINE

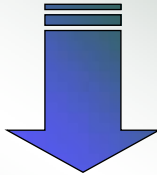
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Patient Safety Leadership

2004

Patient Safety Leadership Group



2007

Quality and Patient Safety Steering Council

- Continuous and systematically improve performance of entity outcomes.
- Reduce/prevent the risk of medical errors.

2008 Quality & Patient Safety Steering Council

- Chief Operating Officer BHSF
- Chief Quality Officer
- Corp. AVP Risk Management
- Chief Nursing Officers
- Performance Improvement Leadership
- Patient Safety Officers
- Organizational Learning
- Corporate Resources

2008 Quality & Patient Safety Steering Council

3 key themes to focus our work this year:

- Applying the best evidence connecting the structure of care (our facilities, our clinical staff, our clinical service offerings, etc.), the process of care (National Quality Measures, safety measures to prevent wrong site surgery, etc.) and the outcome of care (mortality rates, infection rates, cost of care, etc.).
- Transforming care at the bedside by engaging our patients and families.
- Accelerating the improvements by engaging our frontline staff at all levels of the organization.

BHSF Patient Safety Journey

- Commitment from BHSF Executive Leadership
- BHSF founding member National Patient Safety Foundation
 - **“Stand Up for Patient Safety”**
- Patient safety officers
- Quality & Patient Safety Steering Council
- CEO Patient Safety Rounds
- Patient safety champion 500+
- Leadership training 400+



BHSF Patient Safety Journey

- Shared learning across BHSF
- Leapfrog survey participation
- Communication among caregivers – Hourly rounding / SBAR
- BHSF designated Bariatric surgery program
- Rapid response team (Code Rescue)
- eICU Lifeguard
- Institute of Healthcare Improvement (IHI) 100K + 5M Lives Campaign
- Every Employee is Accountable

