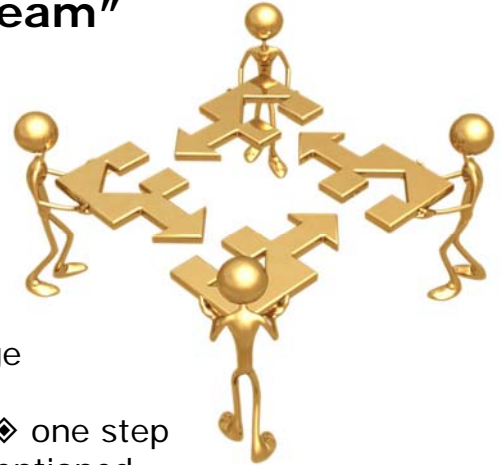


"We Are Family – Developing Your Team"

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This session focuses on the development of the team within the patient family education committee. The members act as the connectors who thread change and reinforce standards.

Begin with... one member ♦ one unit ♦ one family ♦ one step
...facilitating the transition from disconnected, well-intentioned individuals to a cohesive, on-target collaborative using performance improvement methodology.

The heart of this presentation is to create the “family” of the Patient/Family Education interdisciplinary team to develop their collaboration skills and enable the ability to meet educational needs of the hospitalized patient and family. This can only be done through the formation of a learning community made up of interested, engaged, caring healthcare professionals in partnership with families.

Session Objectives:

1. At the end of the session the learner will be able to state three responsibilities of the patient family education team member
2. The learner will identify one collaborative relationship technique that can be used in their organization to improve the patient family education process.
3. Using Focus-PDCA the learner will create one action steps to meet each of two current patient family education needs in their organization.
4. At the end of the session the learner will be able to recognize the importance of assessment using the ChecBric.

Contact Information

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I. Get Focused – Who?

A. Bylaws

B. Policies

C. Developing the Team

II. Get Oriented – What & Why?

A. Needs

B. Collaboration Processes

III. Get Crazy – How?

A. Concepts to reality

B. Action steps

IV. Get Real – When?

A. "But will it play in Peoria?"

B. Balance