




Ravinesh A. Kumar, BCCH. Nominated by Dr. Elizabeth Simpson and Russell Bonaguro for "Excellence in Clinical Teaching/Mentoring."

 "He prioritized my educational interests rather than focusing on what he could get out of me...Ravi is extremely respectful of his students and makes sure they are satisfied with what they are learning and their environment...He would, at least daily, challenge my views on science and encourage me to disagree when things didn't add up in my eyes...Ravi is exceptional mentor...His dedication to providing his students with an interesting and challenging 'all around' lab experience accentuates the importance that Ravi places on education... had a wonderful rapport with the students; they thought you were "so cool" (a huge complement)."


Dr. Daniel Metzger, BCCH. Nominated by Sharleen Hermann and Cristina Pepe for the "Development of the Endocrinology and Diabetes Unit Website."

 "Dr. Metzger has devoted his medical career to helping children and youth learn to adapt and live with diabetes...before BC Children's and Women's Hospitals developed websites, Dan helped create one for our program...The website provides downloadable handouts for patients and their families and other health professionals, links to other diabetes or endocrine related information, provides information on our program, research updates and staff contact information...One of the biggest impacts the website has had is the immediate availability of the information....thereby saving time and parental anxiety by having information right at your fingertips... Our program website was also used as a prototype by many other hospitals and diabetes programs across Canada."

Mary Peters, BCCH. Nominated by Denise Hudson and Elaine Allchurch for "Developing and Coordinating the Annual Pediatric Emergency Nursing Conference."

 "In response to the need around the province for outreach teaching in this area, Mary Peters developed the annual pediatric emergency nursing update...This full day of workshops, lectures and interactive sessions have been an annual event held successfully for the past 7 years... The success of this update is due to her vision, expertise and hard work in the coordinating the event...She is an expert at mobilizing financial resources to support the date which keeps the costs affordable for bedside nursing staff...This program positively benefits the children of the province that are cared for in various emergency rooms by enhancing the delivery of pediatric emergency care."

Deidre Ryan, Doris Bodnar and Jules Smith, BCW. Nominated by Diana Carter and Shaila Misri for "The Self-Care Program for Women with Postpartum Depression and Anxiety."

 "Postpartum depression and anxiety will affect at least one in ten women who give birth...Many women who experience these problems feel the need for ways in which they themselves can contribute to their own healing...The Self-care Program addresses these issues for women and health care providers... Doris, Jules and Deirdre were responsible for developing and editing the text...They also sought community feedback and presented the program in community settings to determine its applicability and usefulness... Women who have used the program have provided positive feedback...There have been daily requests for the program from health care providers and consumers."

Excellence in Education Awards

May 25, 2006

**Presentations:
Chan Auditorium**

1:00 pm

**Reception to follow in:
Chieng Family Atrium**

**CONGRATULATIONS
to all recipients!**



WELCOME

Award recipients, colleagues and guests to the fifth annual Excellence in Education Awards at Children's & Women's Health Centre of B.C.

Welcome to the 2006 Excellence in Education Awards for BC Children's Hospital and Sunny Hill Health Centre for Children, and BC Women's Hospital & Health Centre. Thank you to award recipients, nominators, colleagues and guests for participating in this celebration.

We are here to recognize our colleagues for their excellent and innovative work in education including:

- ☆ orientation programs for new staff
- ☆ development and delivery of clinical education for current staff,
- ☆ provision of professional development and internship opportunities to enhance staff development
- ☆ clinical teaching and mentoring
- ☆ development of education for external colleagues
- ☆ provision of programs for particular patient groups
- ☆ development of patient and family education tools and print and electronic resources

From the excerpts in this program, you will see the broad range of education initiatives accomplished by staff, as recognized by their colleagues and peers. The work of all of these award winners help our staff to provide excellent patient care and contribute to the health and well being of our clients.

We have a special keynote speaker this year, Dr. John Gilbert, who is Principal of the UBC College of Health Disciplines and has provided outstanding leadership in health care education in B.C., particularly in the development of Interprofessional Education activities to promote better care for patients.

The education awards Committee extends our congratulations to all Award Winners for their outstanding contribution to education. We also thank the nominators who took advantage of this opportunity to recognize and honour the excellent work of their education colleagues.

 **Margaret Landstrom,**
Director of Learning & Development
2006 Education Awards Committee Chair



The Education Awards Committee and Learning & Development Department gratefully acknowledge the ongoing support for education initiatives provided by:

- ☆ BC Children's Hospital Foundation
- ☆ BC Children's Auxiliary
- ☆ BC Women's Hospital & Health Centre Foundation
- ☆ BC Women's Auxiliary



C&W Education Awards Committee

Alda Antunes Silvestre,
Nursing Manager, Sunnyhill

Melanie Basso,
Senior Practice Leader, Perinatal, BCW

Damian Duffy,
Managing Director, Pediatric Surgery, BCCH

Patricia Gerber,
Pharmacy Education and Residency Coordinator, C&W

Ronnalea Hamman,
Patient and Family Education Manager, BCCH

Margaret Landstrom,
Director of Learning and Development, C&W

Pat Lieblich,
Physiotherapist, Continence Clinic, BCW

Debbie McDougall,
Clinical Education Leader, BCW

Penny Wilson,
Physiotherapist, Continence Clinic, BCW

Doreen Yasui,
Dietitian, Endocrinology and Diabetes Unit, BCCH



C&W Excellence in Education Awards with Distinction

Colleen Bartley (parent of patient) and **Doreen Yasui**, BCCH. Nominated by Huguette Cloutier for the Development of "Canada's Best Cookbook for Kids with Diabetes."



"Unlike other recipe books that appeal to users on appearance and taste, this cookbook provides all the information that is necessary for the person with diabetes on insulin or medication to balance food with medication in order to have the best possible blood sugar results...During their initial teaching at diagnosis, the family must learn an incredible amount... So they go home and they must feed their newly diagnosed child with diabetes...I have had so many parents ask if a dietitian can come home with them to help with what to feed them...This cookbook comes close to this help...Having a recipe book is a cost saving for educators, as now we can move to other pressing teaching material...The recipes are easy to read, easy to follow and easy to cook."

Dr. Sandra Clark and Dr. Jane Garland, BCCH. Nominated by Dr. Joyce Ternes and Betty Karray for their program: **Taming the Worry Dragons** including manuals, videos and workbooks for professionals, children and families.



"Taming the Worry Dragons Program is an innovative and user friendly program designed to help children and teens who are extremely anxious...The program takes a very imaginative, but step by step and down to earth approach to dealing with common fears and worries...Drs. Garland and Clark have received overwhelming interest and support for their program...Not only are groups at BCCH, but the program has been adopted by a number of schools and outside agencies...It demonstrates how expert knowledge and expertise can be translated into a format this is accessible and helpful to both professional and non-professional people to deal with their every day problems."

Dr. Margaret Colbourne, BCCH. Nominated by Dr. Sandy Whitehouse and Dr. Navid Dehghani for the "Development of Curriculum and OSCE Examinations for Pediatric Emergency Resident Trainees with CanMEDS Objectives and Format."



"The CanMEDS format allows an evaluation of trainees as clinicians, teachers, advocates, leaders and educators...The OSCE examination ensures trainees have developed the skill sets in a clinical setting...Both these tools allow the trainee to demonstrate a level of competence, maturity and skill beyond that of older traditional evaluation techniques...Dr. Colbourne is now leading a national initiative collaborating with other centres to standardize the cases for these evaluations...She cares so much for the fellows in our program and takes time to go over their concerns in such detail and with a refreshing and unprecedented compassion."

Tracy Freame, Jennifer Godwin and Sandy Rolfe, BCCH. Nominated by Karen LeCompte and Lynn Coolen for clinical teaching and mentoring as Critical Care Liaison Nurses.



"The Critical Care Liaison Nurses are a group of critical care nurses who work the evening shifts to provide follow up on the discharged ICU/TCU patients...Nurses (on the wards) are supported in learning about complex patients and patients are provided with interventions early...This team takes critical care services beyond the walls of the ICU...They provided experiential learning through assistance with assessment and care planning of critically ill ward patients...Didn't talk down to staff, extremely willing to explain thing on unit's level (as opposed to ICU level)...Helped problem solve and come up with some interventions to improve patient outcomes... Validated my concerns and was eager to work with me but I never felt that she was taking over my patient."

continued...



Medical Emergency Team: Karen LeComte, Cheryl Baldwin, Joy Markowski, Deb Nathan, Alecia Robins, Martin Ward, Mary Bennett, Kevin Plumpton, Gord Krahn, Christine Burroughs, Heather Beals, Debbie Cain, Jenny Retallack, Marijana Dunat, Christy Hay, Martin Hosking, Katrina Vershoor. Nominated by Lynn Coolen and Tracie Northway for organizing the pediatric MET team.

★ *“The benefit to the patient is one of the strongest features of this project as the expertise of the critical care team is brought to the patients regardless of where they are in the hospital... an ICU “without walls”...the MET member takes on the role of educator and provides staff support ...costly ICU stays can be minimized as well if patients can be managed on the wards... the goal is to recognize the early warning signs of deterioration several hours prior to cardio-respiratory arrest... ..it is anticipated that the impact will reduce the number of Code blues occurring at BCCH by 50%...”*

Heather Nichol Nominated by Sharleen Herman and Cristina Pepe for development of an information booklet, workbook and materials about new methods of insulin delivery.

★ *“Heather’s personal experience and passion for others to live full and healthy lives is demonstrated by her enthusiasm and caring approach to families... and her commitment to educate children, youth and their families.... Helpful to other nursing staff and other pediatric diabetes centres in Canada... a more holistic approach to care and lifestyle.... Provides flexibility, involves participation of the person with diabetes.... empowered to be actively involved in their healthcare”*

Debra O’Flaherty NICU Newborn Care Program. Nominated by Tracey Swallow and Karen Schafer for “Acute Care of at-Risk Newborns (ACoRN) project.

ACoRN- Alerting signs, Core steps, Organization of care, Response, and Next steps

★ *“Having the experience of ACoRN in our facility has exposed the staff, respiratory, physicians and nurses, to an orderly, systematic and methodological management system for caring for at-risk newborns. Basic aspects of infant care have been addressed, utilizing evidence-based practice in laminated flowcharts for easy use..... ACoRN has been produced as a book with user friendly diagrams... Deb O’Flaherty did a fantastic job in bringing ACoRN to our community. She was flexible, approachable and very efficiently organized....she is uniquely passionate about education and especially about the ACoRN program for neonates.”*

Barbe Pickering Education Emergency, **Chris Simonson** Clinical Resource Nurse, **Pia De Zorzi** Educator Oncology, **Dori Van Stolk** Clinical Education Leader. Nominated by Denise Hudson and Khirsty MacArthur for developing Advanced Nursing Internships at BCCH.

★ *“...these advanced internships are part of Children’s ongoing to commitment to further develop pediatric nurses, and to specifically increase the depth of these specialized skills...ultimately the patients and the families we serve at Children’s Hospital benefit from this high quality of nursing care...the only pediatric internship offered in B.C....”*

Dr. Christopher Reilly Pediatric Orthopedic surgeon at BCCH for Clinical Teaching/Mentoring. Nominated by James Stone and Kate Ball.

★ *“Dr. Reilly is an ideal role model and mentor as well as an excellent teacher. ... He has been instrumental in recruiting some of the best and enthusiastic residents in Canada... He is involved in medical education at every level. ...Perhaps his most important job is that of program director for UBC dept. of Orthopedics residency program. ...he takes on this position as one of his passions. His fair, respectful analytic non-threatening yet decisive manner have been ideal qualities for this program... Dr Reilly is working on a international orthopedic resident exchange which would be unique in Canada”*

Lee Saxell, Department of Midwifery and **Dr. Sue Harris**, Department of Family Practice. Nominated by Dr E. Whynot and Paul Olson for development and delivery of an emergency childbirth course for community Fire/Rescue teams.

★ *“...improved safety for labouring women attended by emergency fire/rescue personnel... established a positive relationship with Fire department, filled a gap in training fire/rescue staff... ..appreciation for the incredible professional efforts your team has done for fire/rescue staff. Our members feel confident in the tools that they were given to assist in emergency childbirth”*

Shelley Woodman, Joan Hoban, Jennifer Leechick, Dori Van Stolk. Nominated by Christy Hay and Barb Fitzimmons for Clinical Teaching in the Renal Advanced Internship Program.

★ *“will increase the depth of specialized skills for nurses on the NRT.experience multidisciplinary approach in the clinical setting as well as working in inpatient unit... a new, novel, innovative concept... learning package employs adult learning principles... countless hours into planning and preparation of workshop and clinical experiences”*

Agenda

Welcome – Margaret Landstrom

Introduction of the Education Awards Committee

President’s comments – Dr. Liz Whynot, President of BC Women’s Hospital & Health Centre

President’s comments – Ms. Sharon Toohey, President of BC Children’s Hospital and Sunny Hill Health Centre for Children.

Greetings from Dr. Stuart MacLeod

Executive Director, Child & Family Research Institute, Vice President, Academic Liaison & Research Coordination, Provincial Health Services Authority. Chair, Education Advisory Council for C&W.

Address by Dr. John Gilbert, Principal of the College of Health Disciplines, UBC: **“Interprofessional Education for Collaborative Patient Centred Practice: Where we were, where we are, where we are headed”**

Presentation of Awards of Excellence by presidents, assisted by Awards committee members

Presentation of Distinction Awards by presidents, and comments from winners

Thanks to nominators, Committee, L&D staff

Close and Invitation to Reception

C&W Excellence in Education Awards

Dr. Ron Abraham, Dr. Georgia Hunt, Dr. Ron Wilson, Dr. Carl Wiebe, Sarah Payne. Nominated by Dr. Elizabeth Whynot and Sharon Toohey for development of “PRIMA” booklet “The Pregnancy Related Issues in the Management of Addiction”

★ *“ tool is a unique national initiative A National project.... This tool is easy to use and formatted in such a way as to facilitate a physician’s ability to identify the important concerns quickly... This tool is another example of the work that this team has done to improve care for women with these health problems... ..The multidisciplinary team that participated in this initiative exemplifies care and teaches its importance at every opportunity.”*

Carol Anderson, Erna Hagge, Denise Hudson, Deb Kinvig, Debbie McDougall, Tracie Northway, Joan Sutherland, Kathy Taberner, Dori Van Stolk, Katrina Verschoor. Nominated by Wendy Lehman and Khirsty MacArthur for developing a Leadership series that focuses on utilizing the Coach Approach with staff of C&W in promoting high quality, safe patient care.

★ *“...The Coach Approach ... improves communication with others and fosters learning and development to enhance performancefocuses on goals of the individual and, through reflective listening and challenging questions, enhances their capacity to seek excellence... has led to improved communication among various leadership teams... ensures that commitments are made, goals are met in a “win-win” environment...this program is the first of its kind in North America”*

Cheryl Baldwin Former Clinical Educator, Critical Care. Nominated by Rosella Jefferson and Lynn Coolen for her project: Competency Validation Process for Critical Care Nurses.


★ *“Cheryl has applied all of her professional knowledge and skill to actualize a paradigm shift in the process of assessing (clinical competence for) experienced critical care nurses. Facilitated a change from a teaching focus to a true learning focus, and from a review of knowledge to genuine validation of competencies ...has benefited staff directly and patients and families indirectly”*

Alyssa Barrie Occupational Therapist, Sunny Hill. Nominated by Janice Duivestain and Janice Evans for Clinical Teaching in the area of Evidence Based Practice in the Clinical Setting for OT, PT and Speech Pathology students


★ *“developed a tutorial which outlines the process... allowed students to apply theoretical knowledge to “real life” clinical setting... developed an information manual to assist clinicians working with their students”.....clear and easy to follow with links to excellent resources and step by step method of carrying out the tasks to achieve the goal..... innovative way to support student learning in a clinical environment... spin off effect of helping clinicians improve and develop their skills in searching for and applying evidence to practice.”*

continued...

Melanie Basso Senior Practice Leader, BC Women's. Nominated by Dr. E. Whynot and Sherry Hamilton for Clinical Teaching/Mentoring in the Home Phototherapy Program Parent Resource Guide.


 *"A new avenue of treatment for our outpatient population...new materials were created... staff and patients have found the Resource Guide well written and easy to understand and use..... mothers can take their babies home earlier... babies receive photo therapy in a more normal way with their mothers instead of staying in hospital...staff have increased knowledge of the therapy ...reduced staff workload... involved change management ...focus on how to translate evidence into action....first time initiated at B.C. Women's"*

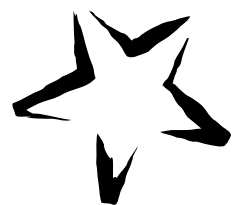
Janet Bartnick Emergency Team. Nominated by Barbe Pickering and Denise Hudson for Clinical teaching in developing the pamphlets "Welcome to BC Children's Hospital Emergency Department" and "Rehydration" and a Video 'BCCCH Emergency Department Oral Rehydration Therapy'.

 *"...extensive project over 8 months which included an exhaustive research review and collaboration with other pediatric emergency facilities in North America to determine best practice, and align with WHO guidelines... ..improves patient flow and satisfaction." developed clinical practice guidelines, screening tool, oral rehydration kit and rehydration workbook...wrote and produced a parent education video on oral rehydration.... Benefits patient, family, health care workers and may prevent emergency visits.... A resource for the province, organized in a simple, attractive, professional way."*

Sandra Bosma, Bella Brown, Denise Hudson, Lori Lonergan, Sharron Lyons, Michelle Merry, Rick Paisley, Gina Webb and Brenda Willms


Nominated by Barbe Pickering and Faye Kingdon for Emergency Nursing Pediatric Course

 *"...designed to provide core-level pediatric knowledge and psychomotor skills needed to care for pediatric patients...builds on previous learning and offers the participant the knowledge to enhance comfort level teaching children and families around emergency care"...learners are encouraged to draw from previous experiences....delivered course to many BC communities.... has benefited children and families throughout the province"*




Tom Bauslaugh, Maeganne Axsen, Cathy Decosse, Sol Jabillo, Kathy Martin, John Martin-Holmes, Jen Pender, Rosemary Plummer, Kathleen Crick, Bev Schneider, Shari Steven-Smith, Shelley Gollner and Jesslyn Stier, Eating Disorders Inpatient Services.


Nominated by Jennifer Redekopp and Derryck Smith for the development of a parent group that uses situational videos to support parents whose child has an eating disorder.

 *"...parents, patients and staff have all benefited from this program...parents meet and learn from other parents and feel supported and heard. Staff learn about group dynamics and build a better relationship with parents.... The team has displayed exceptional leadership. I have been impressed with the shared vision that the EDIS staff have demonstrated.... The education project is very creative, includes video clips, discussion, handouts, resources."*


Bonnie Baxter Language Pathologist, **Vicki Lee** Clinical Librarian, **David Jordan** Clinical Technologist. Nominated by Lori Roxborough and Dr. Maureen O'Donnell for "Child Development and Rehabilitation (CDR) Evidence Centre: Knowledge Broker Training. Development of interprofessional team resources and curriculum for the training of 12 discipline and team based knowledge brokers"

 *"...."an effective knowledge translation strategy... changing of clinicians' attitudes towards the use of evidence in practice and assessing barriers and enablers in their sector and developing tools to overcome the barriers.... innovative use of technology.... dynamic content based on participant feedback... focus on rapid application of skills learned... Over the coming year, this curriculum will have community-wide benefit when knowledge broker training will be offered to clinicians in pediatric rehabilitation agencies across BC"*


Lynn Bruce, Provincial Autism Resource Centre (PARC), Sunny Hill Health Centre. Nominated by Catherine Jeffery and Dorothy McNaughton for her project "Parent Information Sessions for Parents of Children with Autism Spectrum Disorders"

 *"Lynn Bruce has taken the lead role to design, organize and coordinate this event since 2002... These parent information series started off with 12-15 participants and expanded to six 2 hour evening sessions in 2005...Including parents and community agencies in the sessions resulted in significant team building, collaboration with parents and ultimately optimal care for the child... Lynn's attention to detail and her sensitivity to the needs of families have led to very successful parent education... every parent of a child with Autism should have access to sessions like these"*


Karen Davies, Physiotherapy and Alyssa Barrie, Occupational Therapy at Sunny Hill Health Centre for Children. Nominated by: Stephanie Smith and Joyce Lam for organizing and coordinating Therapy Professional Development Days.

 *"...the team has really taken the initiative to elicit feedback to organize topics that are relevant... improved staff productivity, standards of care and staff knowledge.... recruited expert presenters who are part of the Therapy department and/or of C&W... contributes to staff retention and recruitment.... Increases the opportunity for and quality of student education.... this information sharing has far-reaching benefits for children and families across the province"*

Catherine Jeffrey SHHC – Outpatient Nursing; Autism Clinic. Nominated by Alda Antunes Silvestre and Dori Van Stolk for the development of an orientation package for nursing staff and students in the Autism Outpatient Clinic and the development of a parent information pathway and binder for the Provincial Autism Resource Centre at Sunny Hill.


 *"Catherine has been integral to the development of key resources for enhancing staff knowledge... key pieces drawn from research literature to ensure best practice....the orientation package continues to benefit not only new staff nurses, but also nursing students ...she continues to be an ongoing mentor. ...skill of being able to balance support and challenge and her ability to make students think...strong leadership in advocating for the need to be family-centered in patient care and education"*

Barb Komar, Reproductive Mental Health Specialized Women's Health **Debbie Reid** Dietitian –Women's Health Centre – Ambulatory clinics. Nominated by: Diana Carter and Shaila Misri for development of a workshop and patient guide "A Positive Approach" to inform women about pre-menstrual syndrome (PMS) and Premenstrual Dysphoric Disorder (PMDD).


 *"...patients come to appointments better informed... the program encompasses both education and support for women.... Knowledge is increased and women are better informed and able to make choices about treatment....allow women to try non-medical lifestyle approaches.... The groups mention a very positive experience... feel less isolated and more supported....makes a difference to women's strategies for coping"*




Dr. Karen Kruse, Betty Braund Specialized Women's Health. Nominated by Jan Finch and Dr. Jan Christilaw for their project: Physician Advanced Competency in Osteoporosis.

 *"An innovative program for physicians to receive education and certification in the management of osteoporosis.... Osteoporosis has a high prevalence amongst both women and men 50 years of age and over.....Dr Kruse and Betty Braund were instrumental in getting the private funding for the pilot and developing the curriculum...the impact of this program is on competency enhancement and participants identified and described ways they could immediately apply the knowledge gained into their clinical practice"*

Arlana Kuzyk, Barb MacArtney, Barb Plumstead, Gail Faure, Jane Davidson, Judy Lyon, Kim Campbell-Marshall, Maureen McBride, Sue Lingl Aurora Centre. Nominated by Gail Malmo and Chris Kitteringham for Aurora Centre Residential and Day Programs

 *"Since 1973 Aurora has helped over 6,000 from across BC recover from the harmful effects of substance misuse and abuse.... ..we are providing women with bio-psycho-social-spiritual education ... The seminars and groups meetings provide an opportunity for clients to learn grounding and containment skills, identify core negative beliefs and patterns of behaviour... ..We want to honour our clinical staff for their dedication to a marginalized and often challenging group... each one has used their skills, patience and creativity to transform lives"*

Tracy Lust, Laurie Cender, Marijana Dunat, Tracie Northway, Cheryl Baldwin, Linda Cumming and Dori Van Stolk. Nominated by Christy Hay and Barb Fitzsimmons for Clinical Teaching internship in the Cardiovascular Advanced Internship Program.

 *"...enhance (nurses) foundation skills and increase competency in a specialized area of pediatric care... increase staff knowledge in cardiac sciences... contributed to recruitment of nurses because of the advance internship program.... employs adult learning principles.... comprehensive learning package"*

