

The Gateway to Health Care Knowledge

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MyHealtheVet

- Objective
 - To have the participants understand the impact of computer technology on the present and future aspects of health care, which will not be limited to veterans

What is My HealtheVet?

- My HealtheVet is an important tool in promoting health and wellness for all veterans.
 - Knowledgeable patients
 - Patient compliance

The Goal of My HealtheVet

- Empower the patient/family/staff
- Become a tool for the patients and the health care providers
- Bring patients and providers together

History

- 1997-2000 – Vision
- 2000 – Steering Committee
- 2003 - My HealtheVet was released for veteran use
- Three Phases
- Today

Implementation Phases

Phase I
Web Content/Health Education Information

Phase II
Prescription Refill and Self Entered (SE)
Data View Co-Pay Balance/Appointments
SE Metrics

Phase III
Electronic Health Record

FOR OUR VETERANS....

Ability to better understand and manage his/her own health

One place for health information, VA programs and VA services

Broadcast health bulletins (e.g., SARS)

Health tip of day

Wellness Reminders



FOR OUR CLINICIANS

- Compliant patients
- Patients that take an active part in their healthcare
- Tool to better educate the patient

IMPLEMENTATION

One of the key objectives of the MHV Implementation Strategy was to transition to a new method for delivering care in a manner that is resource neutral

- *Standard national web-based product*
- *Provide national standards and approaches*
- *MHV Champions*

Implementation

- Central Office:
 - Computer
 - Brochures
 - Posters
- Local Implementation/Marketing:
 - Computers Location
 - Registration Assistance for the Veterans
 - Educate Staff (esp. on documentation)
 - Market to Veterans/Families/Staff
 - Staff By In

Local Team Vision

- Create a safe and secure environment for veterans to acquire knowledge about their health and well-being

Once you log on, this is what you will see.....

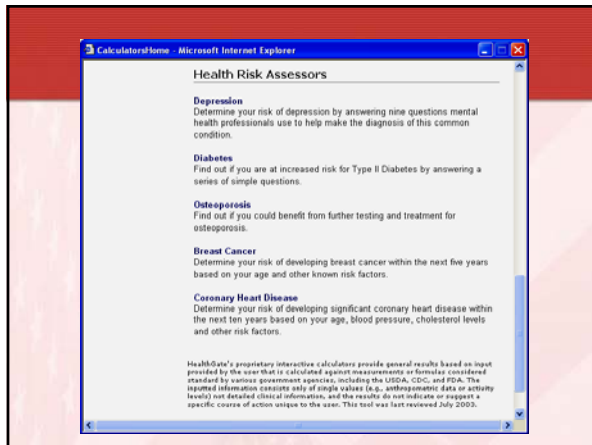


Phase 1: Health Tools

- Health calculators
- Condition explorer
- Anatomy explorer
- Patient Education



Phase 1: Health Tools-Self Assessment Calculators & Risk Assessors



Phase 1: Health Tools-Medication Warnings

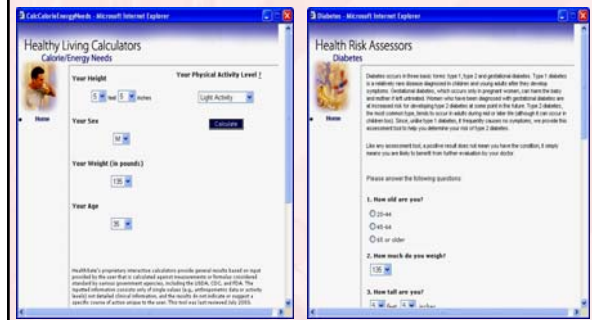


Phase 1: Health Tools

- Condition Explorer
- Specific such as of the Head
 - Concussion
 - Headaches
 - Sinusitis
 - Tinnitus
- Total Body



Phase 1: Health Tools-Calculate Calorie/Energy Needs & Health Risks for Diabetes



Phase 1: Personalization

- Veterans can select functions to suit personal needs and interests.



Phase 2: Rx Refill and Self Entered Information

A dynamic record of all personal health information can be entered and stored in one, secure eVault.

- Demographics
- Providers
- Insurers
- Medical Events
- Tests
- Allergies
- Meds, OTCs, Herbals

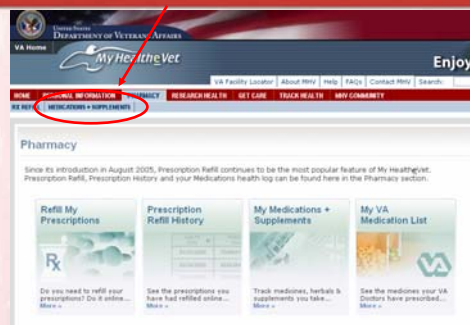
My Health_Vet

Log into your account and click on the Pharmacy tab

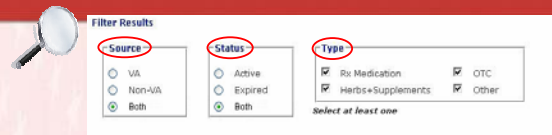


Pharmacy Tab

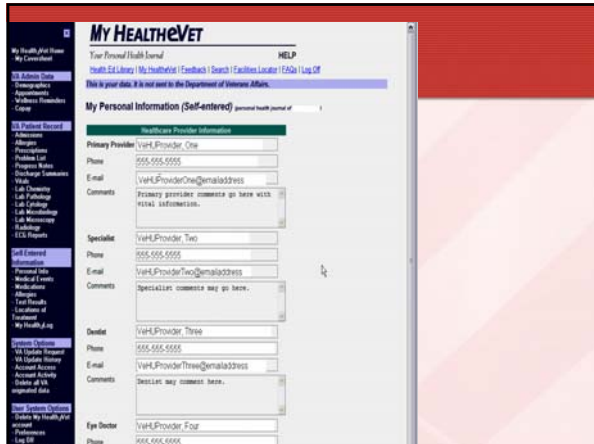
Click on Medications + Supplements



View Options



- Source – VA, Non-VA or Both
- Status – Active, Expired or Both
- Type –
 - Rx Medication (self-entered)
 - Herbals + Supplements (self-entered)
 - OTCs (self-entered)
 - Other Meds (self-entered)



My HealthVet

Phase 2: Self-entered metrics

- 5 self-entered metrics (elogs)
 - Blood pressure
 - Blood sugar
 - Cholesterol
 - Weight
 - Heart rate
- Ability to create self defined elogs

Phase 3 – Coming Soon

- Anticipation is high
- Phased in starting 2008

Phase 3: Electronic Health Record

- Vista extracts sent to My HealthVet account
 - Demographics, admissions, and appointments
 - Vitals and allergies
 - Prescriptions
 - Progress notes
 - Discharge summaries
 - Basic problem list information
 - Lab reports: chemistry, microbiology, microscopy, cytology and pathology
 - ECG and radiology reports



Problems/Solutions

- Security
- Forgotten passwords
- Printing
- Assistance for Patient Problems
- Authentication
- Staff By-In

MHV Resources

- My Health^eVet National website
<http://www.myhealth.va.gov>
- My Health^eVet Product website
<http://vaww1.va.gov/myhealthvet/>
- My Health^eVet Training website
<http://vaww.vistau.med.va.gov/vistau/mhv/>

Questions ???