



Leaders' Conference Call Meeting Minutes

Date: August 14th, 2008

Attendance: Joan Totka, Joan Morgan

Topic	Discussion	Conclusion and Assignments
<p>PIPE Meeting</p>	<p>Reviewed of un-meeting minutes. Partners in Pediatric Education Unminutes for the Unmeeting 10 July 2008</p> <p><u>Purpose:</u> The PIPE unmeeting was held as a follow-up to a PIPE members survey to determine what specifically about patient education evaluation did PIPE members want to learn more about at the annual meeting?</p> <p><u>Attendance:</u> Kim Crosby - St. Louis Children's Chris Hanssmann - Seattle Children's Sarah Swanson - Seattle Children's Megan Wolt - Seattle Children's Joan Totka - maxiSHARE Joan Morgan – Cincinatti Children's Hospital Medical Centre Ashley Ave – Children's Hospital Central California Ronnalea Hamman – BC Children's Hospital Kathy Ordelt – Children's Healthcare of Atlanta Wayne Neal – Children's National Medical Centre, MD</p> <p><u>Notes:</u> The Seattle members were interested articulated 3 components of evaluation that they were interested in:</p> <ol style="list-style-type: none"> 1. The use and effectiveness of tools (materials effectiveness). <ol style="list-style-type: none"> a. Chris from Seattle said that some departments do an independent evaluation but there is no uniformity for 	<p>Proposed the following agenda for annual meeting</p> <p>4:00 to 4:30- Icebreaker activity</p> <p>4:30 to 5:30-</p> <ul style="list-style-type: none"> o Welcome o Reports on year's activities o Vision of PIPE o Work of Membership committee (survey) o Un-meeting o Linda Broz replacement o Define and assign groups for next year. <p>5:30 to 6:30- Dinner/New officer elections</p> <p>6:30-7:30- Monthly un-meeting planning</p> <p>7:30-9:00- Evaluation of Patient Family Education outcomes sharing. Tools to check family understanding and/or brainstorm about "how do you know they know" Outcomes related to education and disease process Working with Ask me 3/ Teach back/tell back Small group discussions and reports back to group.</p>

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	<p>evaluating materials</p> <p>b. There are also self-tests for patients/families to take after watching select CCTV videos</p> <p>2. The process of 1:1 teaching (ex. Teach back and tell back)</p> <p>3. Outcomes of patient education on disease status (i.e. change in patient outcomes).</p> <p>a. Kate Lorig, RN, PhD has done some studies on this</p> <ul style="list-style-type: none"> o Joan's organization did an evaluation in patient education study completed on patient advocacy in domestic violence. Did a pre/post survey with staff. Used a 15-20 min. video of families which showed role playing, then they broke into small groups to practice. <ul style="list-style-type: none"> o Before intervention: staff had no time to do screening o After intervention: staff felt they had the time to do it. o Kathy: Perhaps we should develop a tool (guideline/questions) that could provide suggestions for staff evaluation. o Start small in our evaluations and try to partner with Universities. Use graduate students to assist in evaluation tools (e.g., Newest Vital Sign (NVS), REALM or TOFLA to approximate reading level of learners). o Re-admits and re-encounters in particular areas (i.e. asthma in Emergency or post surgery – just provides numbers). <p>1. Evaluation of 1:1 Teaching</p> <ul style="list-style-type: none"> o Staff Education o Documentation <p>Define levels of evaluation – where are you at in your institution?</p> <p>ACTION: Sarah has a powerpoint presentation on 1:1 teaching that she did as an inservice – she will share with PIPE members.</p> <p>ACTION: Joan can share questions and methodology for her patient project – an article is to be published and Joan will share the citation.</p> <p>Kathy suggested that we collect tools/articles to share related to evaluation techniques and patient education.</p>	

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	<p>ACTION: Request that one of the networking tables at HCEAQ be on evaluation of patient/family education.</p> <p>ACTION: Wayne suggested that Susan Kerr be brought on as a facilitator for this conversation at our PIPE meeting. She can tie in outcomes to ROI and set up a conference goal. Wayne to follow-up.</p> <p>ACTION: Ashley will look into a 'blog' for PIPE members to discuss items and will follow up with HCEA Board.</p> <p>Here is the schedule for the annual meeting:</p> <ul style="list-style-type: none"> ○ 2-3 pm Deb Lieberman session - Interactive Games for Pediatric Health Education and Behavior Change ○ 3 – 4 pm Tour Phoenix Children’s Hospital (after session ends) pm ○ 4-5:30 pm PIPE Business meeting (Part 1) ○ 5:30-6:30 pm Shared Dinner with FHERN ○ 6:30-9:00 pm PIPE Business meeting (Part 2) 	

Minutes recorded by: Ronnalea Hamman

Date of next call: Sept 9, 2008
1100 Pacific; 1200 Mountain; 1300; Central; 1400 Eastern